



## Education Resources

A Teacher's Guide To Gathering Student  
Feedback

# Gathering Student Feedback

**As a lecturer or university coordinator, it's important to make sure that you're providing the right level of education, support and facilities to ensure the continued success of the university. Online surveys sent to student email accounts are a great way to gather insight to improve the level of service you can provide students and to help maintain a positive university experience.**

Gathering data using online surveys make collecting and analysing data quick and easy. At SurveyMonkey, we've pulled together some top questions to help you get started with your survey. You can find all these questions and more online at [www.surveymonkey.com](http://www.surveymonkey.com) using our survey templates or Question Bank, a library of commonly asked questions written in a methodologically sound way to avoid bias and help you to gather top quality data.

## Student Satisfaction: Sample Survey

- How effective is the teaching within your department at this university?
  - Extremely effective
  - Very effective
  - Moderately effective
  - Slightly effective
  - Not at all effective
  
- How effective is the teaching outside your department at this university?
  - Extremely effective
  - Very effective
  - Moderately effective
  - Slightly effective
  - Not at all effective
  
- How well do the classrooms at this university meet the learning needs of students?
  - Extremely well
  - Very well
  - Moderately well
  - Slightly well
  - Not at all well

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## Student Satisfaction: Sample Survey cont.

- How helpful is your academic tutor?
  - Extremely helpful
  - Very helpful
  - Moderately helpful
  - Slightly helpful
  - Not at all helpful
  
- How easy it is to register for courses at this university?
  - Extremely easy
  - Very easy
  - Moderately easy
  - Slightly easy
  - Not at all easy
  
- How safe do you feel on campus?
  - Extremely safe
  - Very safe
  - Moderately safe
  - Slightly safe
  - Not at all safe
  
- How helpful are the staff at the on-campus health centre?
  - Extremely helpful
  - Very helpful
  - Moderately helpful
  - Slightly helpful
  - Not at all helpful
  
- How useful are the services provided by the university career centre?
  - Extremely useful
  - Very useful
  - Moderately useful
  - Slightly useful
  - Not at all useful

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## Student Satisfaction: Sample Survey cont.

- How easy it is to obtain the resources you need from the university library system?
  - Extremely easy
  - Very easy
  - Moderately easy
  - Slightly easy
  - Not at all easy
  
- How happy are you with the choice of university-sponsored extracurricular activities at this university?
  - Extremely happy
  - Very happy
  - Moderately happy
  - Slightly happy
  - Not at all happy
  
- How fair are the administrative procedures at this university?
  - Extremely fair
  - Very fair
  - Moderately fair
  - Slightly fair
  - Not at all fair
  
- Overall, are you satisfied with your experience at this university, neither satisfied nor dissatisfied with it, or dissatisfied with it?
  - Extremely satisfied
  - Moderately satisfied
  - Slightly satisfied
  - Neither satisfied nor dissatisfied
  - Slightly dissatisfied
  - Moderately dissatisfied
  - Extremely dissatisfied

For more advice on creating a survey with SurveyMonkey, read our Top Tips advice articles on TES. Simply search 'SurveyMonkey' on the TES website to see our full list of resources.

[SurveyMonkey](#) is the world's largest survey company, offering easy-to-use tools to create surveys, collate data and analyse responses.

We hope this helps!  
If you have questions, visit our Help Center at:

[help.surveymonkey.com](http://help.surveymonkey.com)

Or just send us an email:  
[support@surveymonkey.com](mailto:support@surveymonkey.com)

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