

Give yourself and your partner a letter - A and B.

Person A - Bank Manager

Person B - Customer

Scenario:

Person B has noticed that £100 has been taken out of their account without their permission, they are worried about the transaction and have come to the bank to talk to Person A about the issue.

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Person A - Parent

Person B - Teenage (13) child

Scenario:

Person B wants to go to a friend's birthday party this weekend, the party is at the friend's house and the friend's parents will not be there, the party will finish at 1 AM. Person A is reluctant to allow Person B to go the party as it will be unsupervised and will not finish until the early hours of the morning.

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Person A - Manager

Person B - Job Applicant

Scenario:

Person B is being interviewed for a job by Person A. The job is in an office that deals with customer complaints.

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Person A - Football Supporter

Person B - Football Supporter

Scenario:

Person A and Person B are together at a football match, they have been attending matches together for many years and are good friends. Their team is currently winning 2-1.

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Person A - Prime Minister

Person B - TV Reporter

Scenario:

Person A has just given a very important speech about future of the country and Person B is interviewing Person A about what has been said.

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Person A - Teenage Girl

Person B - Teenage Boy

Scenario:

Person A and Person B are on the bus on the way to see a film at the cinema. They are good friends. They are talking about the film they are about to see.

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Person A - Patient

Person B - Doctor

Scenario:

Person A is recovering from a broken leg and is attending an appointment with Person B.

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Person A - Receptionist

Person B - Patient

Scenario:

Person B is at the Dentist and needs to change the time of an upcoming appointment. Person A is the receptionist and is in charge of arranging appointments.

<p>Give yourself and your partner a letter - A and B.</p> <p>Person A - Parent</p> <p>Person B - Child (11)</p> <p>Scenario:</p> <p>Person B has just returned home with an excellent school report and has handed it to Person A.</p>	<p>Give yourself and your partner a letter - A and B.</p> <p>Person A - Builder</p> <p>Person B - Builder</p> <p>Scenario:</p> <p>Person A and Person B work for the same company, they are having their lunch in the company canteen they both enjoy watching films and running.</p>	<p>Give yourself and your partner a letter - A and B.</p> <p>Person A - Employee</p> <p>Person B - Boss</p> <p>Scenario:</p> <p>Person A is consistently late for work and Person B is talking to Person A about conduct and punctuality.</p>	